LLANELLI RURAL COUNCIL

**VOLUNTEER ROLE DESCRIPTION** 

**ROLE TITLE:** STREET BUDDY

**RESPONSIBLE TO:** COMMUNITY DEVELOPMENT OFFICER

## **Objectives of role:**

- 1. To raise awareness of local services and activities available to people in the community
- 2. To be well known to local services and groups who will welcome Street Buddy referrals through regular communication and networking opportunities
- 3. Increase confidence in residents finding solutions to their needs by utilising the various resources available
- 4. Reduce isolation. Tackle loneliness. Increase well-being of individuals
- 5. Provide are more equal and resilient community for residents
- 6. Communicate regularly with other street buddies and increase the street buddy movement

### Location of work:

From home and within your community but there may be occasions where you will be placed within community venues or at the Llanelli Rural Council offices at Vauxhall, Llanelli.

## Hours of work:

Flexible and to the discretion of the volunteer. Volunteers are encouraged to log activity and time spent whilst carrying out their role.

# **Expectations of the role:**

- 1. Volunteers are entitled to claim 1 time credit for every hour earned. A maximum weekly time credit earn limit will be agreed.
- 2. To attend an induction by the project lead and other relevant training courses e.g.) community development, I.T. skills.
- 3. Research local provision of services.
- 4. Focus on particular services or clubs of specific interest to the volunteer e.g. Arts, youth, environment, sports, Events etc.

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- 5. Provide preferred contact details for the general public to contact you about Street **Buddies**
- 6. To provide a signposting role for residents wishing to know more about information on things such as:
  - a. Service providers like the local council, health, wellbeing, arts, culture etc.
  - b. Appropriate organisations / hobby groups / clubs & societies
  - c. Community spaces such as halls, footpaths, parks, ponds and play areas.
  - d. Local events
  - e. Places of interest (eg. town centre shops & facilities)
  - f. Transport links
  - g. Other information requests
- 7. Attend regular Street Buddy briefings to share best practice with other Street Buddies and also encourage new volunteers along. Communicate regularly with other Street Buddies via dedicated Social Media pages and smartphone app's such as Whatsapp & Messenger.
- 8. Any travelling expenses associated with the role will be reimbursed but need to be agreed beforehand with the project lead.

#### Skills

Requirements: You will need an interest in your community and a willingness to get involved and develop your role within the community. Also attend networking meetings with fellow Street Buddies and relevant training sessions.

Support offered: Time Credits / Peer support / Induction / Training / Resources

Volunteers will be carrying out activities: On their own / with paid staff / with other volunteers

Training provided: Induction and relevant courses will be provided on the combined needs of the **Street Buddies** 

## **Process**

Age requirements: 16+

Selection procedures: Informal discussion